



**NIPFP, CUTS INTERNATIONAL & IIT, DELHI**

**SEMINAR ON “QUALITY OF SERVICE IN TELECOM & DATA SERVICES: ISSUES, CHALLENGES AND SOLUTIONS”**

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**AGENDA**

**21 SEPTEMBER, 2016**

- 16:30 - 16:40**      **Opening Remarks**  
R.S. Sharma, Chairman, TRAI
- 16:40 - 18:10**      **Presentation and discussion on “QoS in Mobile Internet Services in India”**  
**Chair**      Ajay Shah, Professor, NIPFP
- Presentations      CUTS International and IIT, Delhi
- Panellists
- U.K. Srivastava, Principal Advisor, TRAI
  - Sunil Prakash, President, Consumer’s Forum
  - Subho Ray, President, IAMAI
- Q&A session
- 18:10 - 18:25**      **Tea break**
- 18:25 - 19:30**      **Towards better QoS in telecom and data services**  
**Chair**      Shyam Ponappa, Distinguished Fellow, Centre for Internet & Society
- Panellists
- Vikram Tiwathia, Deputy Director General , COAI
  - Rayomand Joshi, Co-Founder and CEO, Red Mango Analytics
  - Mahesh Uppal, Director, ComFirst India
  - Naveen Surya, Managing Director, itzCash Card
- Q&A session