## **Questionnaire on Google**

Google, a subsidiary of Alphabet, specialises in providing Internet related services and products ranging from search engine, email and online advertising technologies to cloud computing, software and hardware. Note that Google has a generic privacy policy that applies across many of their most commonly used platforms (gmail, youtube, google search, etc).

**Instructions:** Please read the privacy policy of Google and answer this questionnaire, selecting the most appropriate response from the given options.

- Select "Yes" or "No" if you think that the policy *explicitly says* it will or will not allow a specific action.
- If the policy is silent on a particular aspect, choose "Not specified".
- If you are unsure about the response or feel that you cannot answer it based on the information given in the policy, choose "Cant say".

| Name of university: |  |
|---------------------|--|
| Department:         |  |
| Year of study:      |  |
| Date of survey:     |  |
|                     |  |

1. Can Google automatically collect details about the model/make of your computer/smartphone?

Yes No

Not specified

Can't say

2. Can Google scan the contents of your emails to create a profile of your likes and dislikes?

Yes

No

Not specified

Can't say

3. Google has prepared a profile of you based on your browsing history. Can Google sell this profile to a third party insurer from whom you are planning to buy a health insurance policy?

Yes

No

Not specified

Can't say

| 4. Can YouTube, which is part of the Google group, go through the contents of your Gmail account to provide recommended videos?  Yes                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No                                                                                                                                                                                                                                                                                 |
| Not specified                                                                                                                                                                                                                                                                      |
| Can't say                                                                                                                                                                                                                                                                          |
|                                                                                                                                                                                                                                                                                    |
| 5. You have applied for a visa to go to the US. The US law enforcement agencies, acting under a local law, approach Google for information on you to determine if you are likely to have radical views based on your Youtube viewing history. Google can provide this information. |
| Yes                                                                                                                                                                                                                                                                                |
| No                                                                                                                                                                                                                                                                                 |
| Not specified                                                                                                                                                                                                                                                                      |
| Can't say                                                                                                                                                                                                                                                                          |
| 6. Google's servers are hacked and all your personal data is accessed by a third party. Is Google required to inform you of the data breach?                                                                                                                                       |
| Yes                                                                                                                                                                                                                                                                                |
| No                                                                                                                                                                                                                                                                                 |
| Not specified                                                                                                                                                                                                                                                                      |
| Can't say                                                                                                                                                                                                                                                                          |
| 7. Having recently learnt about the importance of data protection, you are curious about all the information that Google has on you. You write to Google requesting them to share this information. Is Google required to provide it?  Yes                                         |
| No                                                                                                                                                                                                                                                                                 |
| Not specified                                                                                                                                                                                                                                                                      |
| Can't say                                                                                                                                                                                                                                                                          |
| 8. Upon deleting your account, will Google delete all information the information that it holds on you?                                                                                                                                                                            |
| Yes                                                                                                                                                                                                                                                                                |
| No                                                                                                                                                                                                                                                                                 |
| Not specified                                                                                                                                                                                                                                                                      |
| Can't say                                                                                                                                                                                                                                                                          |

| 9. | You do not understand some of the terms in Google's privacy policy. Does the privacy |
|----|--------------------------------------------------------------------------------------|
|    | policy inform you of a method through which you can seek clarification?              |
| Υe | es es                                                                                |
| No |                                                                                      |

10. You are considering switching from Google to a competing service provider. Will Google facilitate the download/export of your data from your Google account?

Yes No Not specified Can't say

Not specified Can't say