

Questionnaire on Uber's privacy policy

Uber started off as an app to request premium black cars in a few metropolitan areas and now describes itself as a service that is changing the logistical fabric of cities around the world -- using technology to give people what they want, when they want it.

Instructions: Please read the privacy policy of Uber and answer this questionnaire, selecting the most appropriate response from the given options.

- Select yes or no if you think that the policy *explicitly* says it will or will not allow a specific action.
- If the policy is silent on a particular aspect, please choose “Not specified”.
- If you are unsure about the response or feel that you cannot answer it based on the information given in the policy, choose “Cant say”.

Name of university:

Department:

Year of study:

Date of survey:

1) Can Uber automatically collect details about the model/make of your smartphone?

Yes

No

Not specified

Can't say

2) Can Uber vary their pricing based on your phone's battery levels? They believe the lower the battery level, the more likely you are to accept whatever fare is first shown.

Yes

No

Not specified

Can't say

3) Hard Rock Cafe, which is a third party, requests Uber for your location data to check if you frequent bars – so that the Cafe can sign you up for loyalty discounts. Can Uber share this information?

Yes

No

Not specified

Can't say

4) You frequently visit a hospital using Uber. Can Uber share this information with

InsUber, a fully owned insurance subsidiary of Uber, from which you are planning to purchase a health insurance policy?

Yes

No

Not specified

Can't say

5) Having robbed a bank, you use an Uber to make your getaway. The police request Uber to provide your pick up and drop locations, the route taken by the vehicle and payment details for the transaction. Can Uber provide this information?

Yes

No

Not specified

Can't say

6) Uber's servers are hacked and all your personal data is accessed by a third party. Is Uber required to inform you of the data breach?

Yes

No

Not specified

Can't say

7) Having recently learnt about the importance of data protection, you are curious about the information that Uber has on you. You write to Uber requesting them to share all available information about you. Is Uber required to provide you this information?

Yes

No

Not specified

Can't say

8) You have an outstanding dispute with Uber and decide to delete the app. Is Uber obliged to delete all the information it has on you when you uninstall the application?

Yes

No

Not specified

Can't say

9) You do not understand some of the terms in Uber's privacy policy. Does the privacy policy inform you of a method through which you can seek clarification?

Yes

No

Not specified

Can't say

10) You are considering switching from Uber to a competing service provider. Will Uber facilitate the download/export of your data from your account?

Yes

No

Not specified

Can't say