

Questionnaire on WhatsApp

WhatsApp is one of the world's most popular messaging and calling applications. WhatsApp was started as an alternative to SMS and now supports the exchange of a variety of media (text, pictures, calls, location, etc).

Instructions: Please read the privacy policy of Whatsapp and answer this questionnaire, selecting the most appropriate response from the given options.

- Select yes or no if you think that the policy *explicitly* says it will or will not allow a specific action.
- If the policy is silent on a particular aspect, please choose “Not specified”.
- If you are unsure about the response or feel that you cannot answer it based on the information given in the policy, choose “Cant say”.

Name of university:

Department:

Year of study:

Date of survey:

1. Can WhatsApp automatically collect details about the model/make of your computer/smartphone?

- Yes
- No
- Not specified
- Can't say

2. When you use WhatsApp from your home to send a “pin on a map” (to help your friend find your house), is that address collected by WhatsApp?

- Yes
- No
- Not specified
- Can't say

3. WhatsApp has prepared a profile of you based on your status updates. Can WhatsApp sell this profile to an unaffiliated third party for direct marketing?

- Yes
- No
- Not specified
- Can't say

- 4. Can WhatsApp use the metadata gathered from your messages and voice calls to train Facebook's new AI based product.**

Yes
No
Not specified
Can't say
- 5. You create a WhatsApp group to organise a protest against a new government policy. Apprehending trouble, the police write to WhatsApp requesting them to provide information on all group members. Can WhatsApp provide this information to the police?**

Yes
No
Not specified
Can't say
- 6. Having recently learnt about the importance of data protection, you are curious about the information WhatsApp has on you. You write to WhatsApp requesting them to share this information. Is WhatsApp required to provide it?**

Yes
No
Not specified
Can't say
- 7. A friend sent you her birth certificate using WhatsApp - but you deleted the message by mistake. You write to WhatsApp to recover the message and its contents. Can WhatsApp provide you the information you seek?**

Yes
No
Not specified
Can't say
- 8. Upon deleting your account, will WhatsApp delete all information they hold on you?**

Yes
No
Not specified
Can't say
- 9. You do not understand some of the terms in WhatsApp's privacy policy. Does the**

privacy policy inform you of a method through which you can seek clarification?

Yes

No

Not specified

Can't say

10. You are considering switching from WhatsApp to a competing service provider.

Will WhatsApp facilitate the download/export of your data from your account?

Yes

No

Not specified

Can't say